

Angela Yun

UX Designer

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UX Designer with 4+ years of experience in applied behavior analysis and healthcare. Expert in creating intuitive, user-centered solutions and passionate about collaborative design and impactful storytelling.

Skills

Accessibility advocacy | Agile collaboration | Human-Computer interaction | Design ethics | Mixed method research
Usability testing | Competitive analysis | Technical writing | Web Design | Visual design | UI design | Interaction Design |
High fidelity mockups | Wireframing | Prototyping | Design psychology | Storytelling | User personas | Information
architecture | User and task flows

Software and Systems

Figma | Adobe Creative Suite | Microsoft Office | Optimal Workshop | UsabilityHub | Lyssna | Whimsical | Wix | Framer

Education

Bachelors of Arts, Psychology

California State University, Northridge

Certifications

**Enterprise Design Thinking Practitioner
UX/UI Designer Certified**

IBM
Designlab UX Academy

Experience

UX Designer | PanPalz 01/2024 - Present

- Collaborate with team members and cross-functional teams to build comprehensive design systems and advocate for consistency and cohesion across all screens and components
- Design high-fidelity interactive screens for the therapy service flow including wireframes and interactive prototypes, focusing on meeting overall user needs by implementing UX design principles

UX Researcher | Tech Fleet 09/2023 - 11/2023

- Collaborated with UX research team in an agile environment to develop research plans, research goals, and diverse methodologies
- Designed and conducted usability tests and surveys to collect data-based insights on the target audience
- Analyzed qualitative and quantitative data to form meaningful conclusions and action items
- Guided essential stakeholders in best design practices by creating and presenting comprehensive research reports

Business Assistant | Heartland Dental 06/2022 - 03/2023

- Improved VA patient intake and retention by designing service procedures in collaboration with clinical team and VA insurance representatives
- Informed decision-making by analyzing systems reports to enhance patient experience and boost business growth

Registered Behavior Therapist | Stable Life Concepts, LLC 08/2018 - 04/2020

- Conducted assessments and designed behavior intervention plans based on individual client learning goals
- Assessed data and client progress to evaluate treatment effectiveness and adjust intervention programs as needed
- Advocated for inclusivity by crafting learning tools with considerations for accessibility, physical disabilities, and individual motivations